



## LIMITED COMMERCIAL WATER HEATER WARRANTY

### WHAT DOES THIS LIMITED WARRANTY COVER?

This limited warranty covers the heat exchanger, glass-lined tank and component parts for leakage or other malfunction caused by defects in materials and/or workmanship. It extends to the first owner as long as the water heater remains installed at its original place of installation.

### WHAT DOES THIS LIMITED WARRANTY NOT COVER?

**1. This limited warranty does not cover leakage or other malfunction caused by:**

- a. Defective installation and specifically, any installation which is made:
  - I) in violation of applicable state or local plumbing, housing or building codes, or
  - II) without a certified American Gas Association, ASME, or comparable Temperature Pressure Relief Valve, or
  - III) contrary to the written instructions furnished with the unit.
- b. Adverse local conditions and specifically, sediment or lime precipitate in the tank, tubes and/or headers or corrosive elements in the atmosphere.
- c. Misuse and specifically, operation and maintenance contrary to the written instruction furnished with the unit, disconnection, alteration or addition of non-approved components or apparatus, operation with fuels or at settings other than those set forth on the rating plate, or accidental or other exterior damage.

**2. This warranty also does not cover:**

- a. Production of noise, odors, discoloration or rusty water.
- b. Damage to surrounding area or property caused by leakage or malfunction.
- c. All labor costs associated with the replacement and/or repair of the unit, including:
  - I) examination and replacement of parts claimed to be defective
  - II) any freight, shipping or delivery charges;
  - III) any removal, installation or reinstallation charges;
  - IV) any material and/or permits required for installation, reinstallation or repair;
  - V) charges to return the water heater and/or components to the manufacturer.
- d. Any failed component of the water heater system not manufactured as part of the water heater.
- e. Any water heater altered without prior written approval from Lochinvar, LLC.
- f. Any damage or failure due to contaminated air, including, but not limited to, sheetrock particles, plasterboard particles, lint, dirt or dust, entering the water heater or any of its components.
- g. Any damage or failure due to chemically contaminated combustion air, including, but not limited to, chlorine gas, halogenated hydrocarbons, Freon, entering the water heater or any of its components.

### WHAT IS THE PERIOD OF COVERAGE?

This limited warranty is effective 60 days from the date of manufacture as determined by the serial number. Model number and serial number are found on the rating plate affixed to the water heater.

- *Heat Exchangers are warranted against tube leakage for 3 years*
- *Water Heaters are warranted against tank leakage for 3 years.*
- *Commercial Storage Tanks are warranted against tank leakage for 5 years.*
- *Parts are warranted for 1 year.*

*Any replacement water heater, storage tank or heat exchanger furnished under this warranty shall remain in warranty only for the unexpired portion of the original warranty*

### WHAT IS THE DURATION OF THE IMPLIED WARRANTY?

ANY IMPLIED WARRANTY, INCLUDING THE WARRANTY OF MERCHANTABILITY IMPOSED ON THE SALE OF THE WATER HEATER UNDER THE LAWS OF THE STATE OF SALE ARE LIMITED IN DURATION TO ONE YEAR FROM DATE OF ORIGINAL INSTALLATION.

### HOW DOES STATE LAW RELATE TO THE WARRANTY?

*Some states do not allow:*

1. Limitations on how long an implied warranty lasts.
2. Limitations on incidental or consequential damages.

The above limitations may or may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

## LIMITED COMMERCIAL WATER HEATER WARRANTY (CONTINUED)

### WHAT WILL WE DO TO CORRECT PROBLEMS?

*If a defect occurs within the warranty period we will:*

1. Provide a comparable replacement manufacture, or at our option, repair any unit which develops a leak in the tank or heat exchanger within the warranty period.
2. Provide a replacement part, or at our option, repair any part which fails to function within the parts warranty period. To obtain a replacement, you must return the defective part to our distribution center. We reserve the right to verify any claims of defect by inspection.

### CONDITIONS

*We will not:*

1. Repair or replace any water heater, or part, subject to conditions outlined in "What Does This Limited Warranty Not Cover?"
2. Reimburse any costs associated with repair and/or replacement.
3. Replace and/or repair any water heater without complete model number/serial number.
4. Replace any water heater without prior receipt of actual rating plate from the appliance.

### HOW TO KEEP THE WARRANTY IN EFFECT

*To facilitate warranty service, you should:*

1. Follow all instructions enclosed with the product.
2. Retain all bills of sale or receipts for proof of installation, etc.
3. Contact your installer or dealer as soon as any problem or defect is noticed.
4. When necessary, allow our representative to inspect the unit.
5. For your reference, fill in the Model and Serial Number found on the unit's Rating Plate:

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

Date of Installation \_\_\_\_\_

## SAFETY WARNING

Water heaters are heat producing appliances and to avoid damage or injury in the event of possible overheating of the outer jacket:



1. No materials should be stored against the jacket.
2. Care should be taken to avoid unnecessary contact (especially by children) with the jacket.

**UNDER NO CIRCUMSTANCES SHOULD FLAMMABLE MATERIALS, SUCH AS GASOLINE OR PAINT THINNERS, BE USED OR STORED IN THE VICINITY OF THE HEATER OR IN ANY LOCATION FROM WHICH FUMES COULD REACH THE HEATER.**

For your comfort, enjoyment and safety, please read the operation instructions carefully.



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